

Where patient experience **is best**



92% of respondents find it easy to get through to this GP practice by phone

Local (CCG) average: 64% | National average: 65%



91% of respondents say they have had enough support from local services or organisations in the last 12 months to help manage their long-term condition(s)

Local (CCG) average: 73% | National average: 77%



76% of respondents were offered a choice of appointment when they last tried to make a general practice appointment

Local (CCG) average: 63% | National average: 60%